

SOCIAL WORK AT KENNEDY KRIEGER INSTITUTE
PRESENTS

Managing Electronic Communications in Professional Practice: Emerging Ethical Challenges and Risk-management Implications



February 28, 2011

8 a.m. to 4 p.m.

Mt. Washington Conference Center

5801 Smith Ave., Suite 1100

Baltimore, Maryland 21209

Workshop presenter:

Dr. Frederic Reamer, Ph.D.

Rhode Island College

School of Social Work

Every child is born with great potential.
Shouldn't every child have the chance to achieve it?



Kennedy Krieger Institute

WORKSHOP OVERVIEW

This day-long workshop explores a wide range of ethical challenges caused by the increasing use of electronic communications, including online therapy services, email exchanges, text messaging, and social networking sites, and how these forms of communication affect patient and student privacy and confidentiality, informed consent, and dual relationship issues (such as emails sent outside of work hours or for nonprofessional purposes). Additionally, attendees will explore cutting-edge, practical risk-management strategies designed to protect patients and students, and minimize the risk to professionals who serve children, adolescents, and families.

Who Should Attend:

- Genetic counselors
- Nurses
- Occupational therapists
- Paraprofessionals
- Physical therapists
- Physicians
- Psychiatrists
- Psychologists
- Social workers
- Special education teachers
- Speech-language pathologists
- Other healthcare and education professionals

Educational Objectives

Participants will:

- Identify challenging ethical issues and dilemmas in professional use of electronic communications.
- Implement ethical decision-making frameworks and protocols.
- Identify ethical issues that pose malpractice and liability risks.
- Implement strategies to protect clients and practitioners.

Continuing education credits were approved for social workers and are being submitted for other professional organizations.

The workshop satisfies the three-hour ethics requirements for social workers.

WORKSHOP SCHEDULE

MONDAY, FEBRUARY 28, 2011

8:00-8:30 A.M.

Registration and Breakfast

8:30-12:00 P.M.

Discussion and Workshop

- Ethical challenges with electronic communication
- Case examples
- Variations in professional use of electronic communications: An overview (e.g., Internet-supported interventions and counseling, web-based psycho-education, video conferencing, expert systems, avatar counseling, client blogs, email, texting)
- Possible benefits and risks

12:00-1:00 P.M.

Lunch

1:00-4:00 P.M.

Discussion and Workshop

- Complex ethical issues involving electronic communications: boundary issues, dual relationships, conflicts of interest, confidentiality, privileged communication, informed consent, clients' rights, termination of services
- Risk-management and ethical decision-making strategies to protect clients and prevent ethics complaints and litigation (decision-making protocols, codes of ethics, ethics literature, ethics committees, relevant regulations, statutes, case law)
- Questions and Answers

Americans with Disabilities Act (ADA): Kennedy Krieger Institute fully complies with the legal requirements of the ADA and the rules and regulations implied. Please notify us if you have special needs that requires accommodation under ADA terms.

WORKSHOP PRESENTER

FREDERIC REAMER, PH.D.

PROFESSOR

RHODE ISLAND COLLEGE SCHOOL OF SOCIAL WORK

Frederic Reamer is a professor in the graduate program of the Rhode Island College School of Social Work, where he has been on the faculty since 1983. His research and teaching address a wide range of human service issues, including mental health, health care, criminal justice, professional ethics, and, more recently, ethical issues involving electronic communications and social networking websites in the provision of professional services. He has published numerous articles on the subject in his column *Eye on Ethics*, in the journal *Social Work Today*.

A prolific author, Dr. Reamer has written 18 books including *Tangled Relationships: Managing Boundary Issues in the Human Services*. He speaks to multidisciplinary audiences and has conducted extensive research on professional ethics. He's also been involved in several national research projects sponsored by the Hastings Center, the Carnegie Corporation, and the Haas Foundation.

MEAL INFORMATION

Breakfast, lunch and break refreshments are included in registration fee.

DIRECTIONS TO MT. WASHINGTON CONFERENCE CENTER

- Take the Jones Falls Expressway (I-83) to Exit 10 (Northern Parkway).
- Take Northern Parkway East.
- Turn left at the light onto Falls Road.
- Turn left at the light onto Kelly Avenue.
- Veer right onto Greely Avenue.
- Head straight into the Mt. Washington Conference Center.
- Follow driveway.
- Turn at the second left and park in guest parking lot.

Enter the building marked Mt. Washington Conference Center.

REGISTRATION FORM

Registration must be postmarked by February 18, 2011.

- | | |
|--|--------|
| <input type="checkbox"/> Professional Rate | \$125 |
| <input type="checkbox"/> Kennedy Krieger/ Hopkins Employee Discounted Rate | \$ 90 |
| <input type="checkbox"/> Student Rate | \$ 75* |
- * Students must submit current student ID with registration

Please make checks payable to Kennedy Krieger Institute or pay by credit card. VISA MasterCard American Express Discover

Card Number: _____ Exp. Date _____

Signature: _____

- Professional Student* Kennedy Krieger and Hopkins Employee

*Please submit a copy of your student ID with your registration.

There are three easy ways to register:

Email, mail, or fax completed registration forms to:

Nancy Gracie
PACT
7000 Tudsbury Road
Baltimore, Maryland 21244
Phone: 410-298-3549 • Fax: 410-265-7477
Email: gracie@kennedykrieger.org

Please print clearly. Payment must be received with registration. Registration will be confirmed by e-mail.

Name: _____

Affiliation: _____

Address: _____

City: _____ State: _____ Zip: _____

Email: _____ P.O.# _____

Daytime Phone: _____ Fax: _____

Cancellation Policy: All cancellations must be received in writing no later than February 18, 2011. A \$10 administrative fee will be applied to all cancellations. To cancel your registration, please send an email to: gracie@kennedykrieger.org, and include "workshop cancellation" in the subject line. *No refunds will be given for registrations cancelled after that date or for no-shows.*

For questions, please contact Linda Friend at 443-923-2802.